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State of Utah

Department of Health, Division of Medicaid and Health Financing
Salt Lake City, Utah

Independent Accountant's Report

We have examined the accompanying Adjusted Medical Loss Ratio of Bear River Mental Health's Prepaid Mental Health Plan for the state fiscal year ending June 30, 2020. Bear River Mental Health's management is responsible for presenting the Medical Loss Ratio (MLR) Report in accordance with the criteria set forth in the Code of Federal Regulations (CFR) 42 § 438.8 and other applicable federal guidance (criteria). This criteria was used to prepare the Adjusted Medical Loss Ratio. Our responsibility is to express an opinion on the Adjusted Medical Loss Ratio based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. Those standards require that we plan and perform the examination to obtain reasonable assurance about whether the Adjusted Medical Loss Ratio is in accordance with the criteria, in all material respects. An examination involves performing procedures to obtain evidence about the Adjusted Medical Loss Ratio. The nature, timing, and extent of the procedures selected depend on our judgment, including an assessment of the risk of material misstatement of the Adjusted Medical Loss Ratio, whether due to fraud or error. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

The accompanying Adjusted Medical Loss Ratio was prepared for the purpose of complying with the criteria, and is not intended to be a complete presentation in conformity with accounting principles generally accepted in the United States of America.

In our opinion, the above referenced accompanying Adjusted Medical Loss Ratio is presented in accordance with the above referenced criteria, in all material respects, and the Adjusted Medical Loss Ratio Percentage Achieved for the Mental Health population does not exceed the Centers for Medicare & Medicaid Services (CMS) requirement of eighty-five percent (85%) for the state fiscal year ending June 30, 2020.

This report is intended solely for the information and use of the Department of Health, Milliman, and Bear River Mental Health and is not intended to be and should not be used by anyone other than these specified parties.

Myers and Stauffer LC Kansas City, Missouri March 11, 2022

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Adjusted Mental Health Medical Loss Ratio for the State Fiscal Year Ending June 30, 2020 Paid Through September 30, 2020

Adjusted Mental Health Medical Loss Ratio for the State Fiscal Year Ending June 30, 2020 Paid Through September 30, 2020						
Line #	Line Description	Reported		Adjustment		Adjusted
Lille #			Amounts	Amounts		Amounts
1. Numera	tor					
1.1	Incurred Claims	\$	8,460,576	\$ (487,951)	\$	7,972,625
1.2	Quality Improvement	\$	81,134	\$ (48,766)	\$	32,368
1.3	Total Numerator [Incurred Claims + Quality Improvement]	\$	8,541,710	\$ (536,717)	\$	8,004,993
2. Denomi	nator					
2.1	Premium Revenue	\$	10,141,691	\$ -	\$	10,141,691
2.2	Taxes and Fees	\$	407,082	\$ (407,082)	\$	0
2.3	Total Denominator [Premium Revenue - Taxes and Fees]	\$	9,734,609	\$ 407,082	\$	10,141,691
3. Credibil	ity Adjustment					
3.1	Member Months		181,440	-		181,440
3.2	Credibility		Partially Credible			Partially Credible
3.3	Credibility Adjustment		1.56%	0.0%		1.6%
4. MLR Cal	culation					
4.1	Unadjusted MLR [Total Numerator / Total Denominator]		87.75%	-8.8%		78.9%
4.2	Credibility Adjustment		1.56%	0.0%		1.6%
4.3	Adjusted MLR [Unadjusted MLR + Credibility Adjustment]		89.31%	-8.8%		80.5%
5. Remitta	5. Remittance Calculation					
5.1	Is Plan Membership Above the Minimum Credibility Value?		Yes			Yes
5.2	MLR Standard		85.00%			85.0%
5.3	Adjusted MLR		89.31%			80.5%
5.4	Meets MLR Standard		Yes			No

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Mental Health Schedule of Adjustments and **Comments for the State Fiscal Year Ending** June 30, 2020

During our examination, we identified the following adjustments.

Adjustment #1 - To adjust incurred claims cost based on adjustments made to the PMHP cost report

The health plan's incurred claims cost was reported based on the claims cost included in the PMHP financial report. After performing verification procedures on the PMHP report, adjustments were made to the financial report for the following items:

- To remove non-allowable advertising costs from Schedule 5 and 6
- Remove one hour for CPT code "Interpretive Services" due to a mis-key on the as-filed MLR
- To resolve misclassification between Legacy and Expansion encounters between plan and state data.
- To include missing employee hours and cost per submitted support
- To adjust group services and group transportation hour amounts to reconcile with recalculated direct hours
- To convert hard coded total hours of adjusted employees into a formula that will update automatically
- Reconcile third party liability payments for Medicaid Crossover to health plan submitted data

These adjustments to the PMHP report then impacted the incurred claims cost reported on the MLR. The incurred claims reported requirements are addressed in the Medicaid Managed Care Final Rule 42 CFR § 438.8(e)(2).

Proposed Adjustment				
Line #	Line Description	Amount		
1.1	Incurred Claims	(\$487,951)		

Adjustment #2 - To remove health care quality improvement expenses reported as 0.8 percent of premium revenues and adjust HCQI to supporting documentation

The health plan reported health care quality improvement (HCQI) expenses utilizing 0.8% of premium revenues instead of actual cost. This election of reporting HCQI expenses was outlined in 45 CFR § 158.221 for the calculation of the MLR under the Affordable Care Act, but is not referenced in the calculation of the MLR per 42 CFR § 483.8 of the Medicaid Managed Care Final Rule. Actual HCQI costs was submitted by the health plan for one employee who could qualify. During testing, job summaries were reviewed for the employee and were determined to be qualifying based on federal guidance. An adjustment was proposed to remove the treatment of 0.8% of premium revenues and adjust to qualifying HCQI cost. The HCQI reporting requirements are addressed in the Medicaid Managed Care Final Rule 42 CFR § 438.8(e)(3).

Proposed Adjustment			
Line #	Line Description	Amount	
1.2	Quality Improvement	(\$48,766)	

Adjustment #3 - To remove items that do not qualify as examination fees, state premium taxes and assessments

The health plan reported the PMHP administrative charge as a local tax on the MLR Report. This is part of an intergovernmental transfer (IGT) between the health plan and Utah Department of Health (DOH). After discussions with the DOH, it was determined that the administrative charge does not meet the definition of an allowable tax per the federal guidance. An adjustment was proposed to remove the administrative charge from the MLR calculation. The qualifying tax reporting requirements are addressed in the Medicaid Managed Care Final Rule 42 CFR § 438.8(f)(3).

Proposed Adjustment				
Line #	Line Description	Amount		
2.2	Taxes and Fees	(\$102,831)		

Adjustment #4 - To correct a formula error on the as-submitted medical loss ratio template regarding the calculation of allowable Community Benefit Expenditures

The DOH MLR Report contains a formula error in the calculation of maximum allowable community benefit expenditures (CBE) for tax exempt health plans. The formula includes the lesser of three percent of premium revenues or actual CBE expense in the MLR calculation. Because the health

plan submitted the MLR Report with a blank value rather than a zero value for CBE expense, the lesser of logic included three percent of premium revenue in the MLR calculation rather than zero. As a result, the MLR calculation was overstated. An adjustment was proposed to update the report formula to correctly calculate CBE on the MLR Report. The CBE reporting requirements are addressed in the Medicaid Managed Care Final Rule 42 CFR § 438.8(f)(3) and 45 CFR § 158.162(c).

Proposed Adjustment				
Line #	Line Description	Amount		
2.2	Taxes and Fees	(\$304,251)		